



WHERE CRISIS BECOMES
Opportunity



NORTHWEST COMPASS, INC. VALUES AND BELIEFS

In January, 2013, the Board of Directors approved the Strategic Plan for Northwest Compass, Inc. Included in the Plan was a list of values and beliefs that are the principles of conduct for all employees of Northwest Compass when interacting with clients, other employees, funding sources, partners, and members of the general public. These values and beliefs are:

Cultural competency. Diversity is a valuable reality in our community, therefore staff, interns, and volunteers demonstrate such in their work with participants.

Organizational partnerships. Collaborative relationships with the community, public, and private industry partners assist families in overcoming barriers through coordinated services.

Mutually-agreeable goals. Cooperation between personnel and participants are

essential to providing emergency services, education, and empowerment in order to foster personal responsibility.

Program excellence. Designing, aligning and continuously improving realistic program outcomes allows for our participants to succeed.

Accountability. Responsible productivity of our participants and staff will work together towards an overall goal and healthy interdependence.

Suspending judgment and demonstrating empathy. Open mindedness with our participants is treasured because active listening creates transformation.

Solution focused-motivational interviewing. Trained staff providing short term intervention assists participants in overcoming their immediate crisis by meeting them where they are.

Copyright © 2016 Northwest Compass, Inc.

www.NorthwestCompass.org

